



EFINEA Quality Clauses

1. **Qualified Personnel**

All work must be done by trained and qualified staff. Nondestructive testing (NDT) personnel must be certified to NAS410

2. **Quality System**

Suppliers shall maintain a quality and inspection system which is compliant with the requirements of ISO9001/AS9100 and all other terms of this Purchase Order in the manufacture and / or delivery of the materials or services stated within this order or has completed our supplier survey and fulfills all purchase order requirements.

3. **Calibration Standards**

All calibration must comply with ISO/IEC 17025, ISO10012-1, AS9100, ANSI Z540.1/.3, MIL-STD-45662, or an approved equivalent.

4. **Non-Conformance Reporting**

Supplier shall notify the organization immediately upon discovery of any non-conformances that are identified against this order for appropriate disposition.

5. **Record Keeping**

Keep all quality-related records (e.g., training, certifications, maintenance logs) for at least 10 years. At the end of this 10-year period, the supplier shall contact the organization for disposition of all records.

6. **Right of Access**

By accepting the order, you agree to allow the buyer, its customers, or regulators to inspect your work as needed.

7. **Raw Materials**

As documented in the purchase order, suppliers shall use materials made in the U.S. or those compliant with DFARS 252.255-7014, unless stated otherwise.

8. **Supplier Performance**

Suppliers must deliver on time more than 95% of the time and meet quality standards over 98% of the time. Failure to meet these may lead to corrective action or removal from the supplier list.

9. **Awareness and Ethics**

Suppliers must ensure product safety, meet order requirements, and act ethically—no bribery, favoritism, or inappropriate exchanges. Report unethical behavior immediately.

10. **Counterfeit Prevention**

Supplier shall not furnish to this organization any Goods under this Contract that are “Counterfeit Goods”. Items that are altered, reworked, or reused must be disclosed and not misrepresented as new or OEM-original.